# The Multidisciplinary Team's Performance in Dysphagic Patients Care in

## The Hospital Environment: Integrative Review of Literature

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## ABSTRACT

This article is an integrative review of the literature aiming to gather and synthesize the results of studies and research in order to know the productions of scientific knowledge related to the performance of the multidisciplinary team for the dysphagic person care in the hospital environment. The research was performed during the month of November of 2017, using BIREME, PUBMED and SCIELO databases, in Portuguese, English and Spanish. The following keywords were used in combination: hospital, dysphagia and patient care team. As exclusion criteria were determined: articles not related to the theme and not fully available in the databases. After going through the keywords, languages and period of publication (2007-2017) criteria, there were 89 publications remaining, and after the exclusion criteria only (n = 75) were left, of which only 14 publications were selected for the present review. The present study contemplated information concerning authors, Journal, research title, type of study, objective and conclusion. Before the publications analyzed, it is noticed that there is little scientific material that reports the performance of a multidisciplinary team in the dysphagic patient care, and there is a need for more research in this area, since today dysphagia is increasingly present within the intensive care unit, especially in the elderly patient.

Key-words: hospital - dysphagia - multidisciplinary team

### INTRODUCTION

Oropharyngeal dysphagia, better known as difficulty swallowing or swallowing disorder, may cause difficulty in the oral preparation for swallowing and, thus, causing difficulty in making food go from the mouth to the stomach (ALBINI, 2013; LEONOR,2015).

The incidence and prevalence of oropharyngeal dysphagia in the hospital environment are high, having the risk of affecting approximately 20% of patients older than 50 years, with a compromise of 65% to 80% in elderly patients, reaching 75% of cases in Parkinson's disease patients. It also reaches from 25% to 50% post-stroke patients and it is very common during childhood, with an average of 20% to 30% in normal children, having an increase of this range to 40% to 60% in premature children (SANTORO, 2008; GUEDES, 2009; PAIXÃO, 2009; GOLDANI E SILVEIRA, 2010).

The most common complications that occur with people with dysphagia are: swallowing cough, dehydration, repetitive pneumonia, malnutrition, short time weight loss and decreased appetite. One of the major problems is aspiration pneumonia, which, if not identified and treated can develop into severe complications in the respiratory system and may lead to death (OLIVEIRA, 2012).

Complications of dysphagia can be mitigated by the work of a hospital multi-professional team. The performance of a multi and interdisciplinary team becomes absolutely necessary when it comes to patients with dysphagia, with the main objective of acting in an integrated way, reducing and minimizing possible complications, since dysphagia is not an isolated dysfunction and requires care in the nutritional, psychological, medical, phonoaudiological, physiotherapeutic and other aspects. All these professionals have an important role for a good diagnosis and therapeutic planning, being essential for the patient's independence and autonomy recovery (QUADROS, 2007; SORDI, 2009; PEREIRA, 2015).

The continuing education of professionals who work directly with people with dysphagia is fundamental for the integral care of these patients (ANTUNES, 2010). The need of continuing education within the hospitals in relation to the dysphagic patient is emphasized because it aims to deepen specific important subjects such as: patient conduct, management and treatment, and orientations of dysphagic patients (FERNANDES, 2010).

When professional training occurs within the workplace itself it makes the employees feel motivated, being sure that they are doing their job safely and correctly and thus helping in the patient's rehabilitation process (SILVA E SEIFFERT, 2009; LEONOR,2015).

Due to the lack of studies that describe a multi-professional hospital team's performance in dysphagic patient care, this study aims to gather and get to know the productions of scientific knowledge related to the performance of the multidisciplinary team regarding dysphagic people's care in the hospital environment.

#### **METHOD**

This study of integrative review of literature aimed to gather and thus synthesize the results of research on a particular subject, contributing to the understanding of the proposed theme (MENDES, 2008).

In order for a good review of the literature to occur, it is recommended following six guiding steps for this type of methodology: defining the guiding question; selecting the sample to be analyzed; defining the categories; analyzing and interpreting the selected studies; evaluating the results; and presenting the synthesis (MENDES, 2008).

The guiding question was: what do scientific knowledge studies describe about the performance of a multidisciplinary team in dysphagic patient care hospitalized in an ICU?

The search for the studies was carried out during November 2017, using the following databases: BIREME (Latin American and Caribbean Center for Health Sciences Information), PUBMED (National Library of Medicine National Institutes of Health) and SCIELO (Scientific Electronic Library Online).

For the selection of the studies, the following descriptors were used: hospital, dysphagia, patient care team and all indexes (author, title, periodical and abstract), being taken into consideration only studies in Portuguese, English and Spanish; publications between September 2007 and September 2017.

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Exclusion criteria were: articles not related to the theme, articles in languages other than Portuguese, Spanish and English and not fully available articles on the databases.

As this study did not use or was not directly on living beings, approval by any Research Ethics Committee was not necessary.

#### **RESULTS AND DISCUSSION**

This integrative review of the scientific literature as a methodological strategy to reach the objective of the study followed the procedures proposed by the Preferred Reporting Items for Systematic Reviews and Meta-Analyzes - PRISMA (LIBERATI et al., 2009).

After going through the inclusion and exclusion criteria, 89 publications remained eligible. At first, three articles that were duplicated in the databases were excluded; after a reading of the abstracts of the articles, those not related to the topic were excluded, or in languages other than Portuguese, English or Spanish. Then, articles not fully available. Therefore, 72 articles were excluded. We identified only 14 publications that reported the performance of the multidisciplinary team in the dysphagic patient care and then selected them for the present review (figure 1).

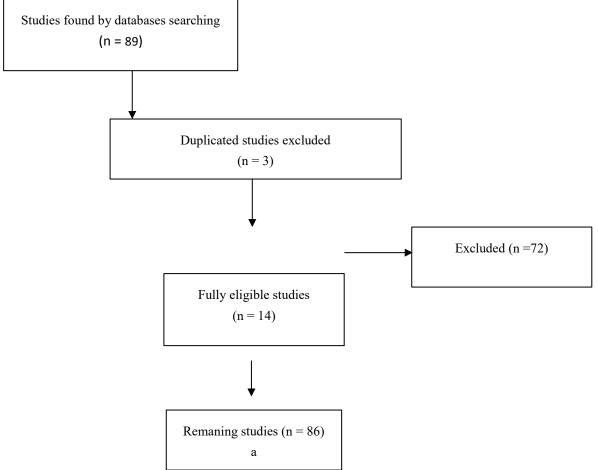


Figure 1. Flowchart of the study selection process.

The characterization of the studies included the information concerning the Authors, Journal, Title of Research, Type of Study, Objective and Conclusion (Table 2).

Year / Authors	Journal	Research Title	Type of Study	Objective	Conclusion
2009 Cichero, Julie AY; et al.	Journal of Clinical Nursing	Triaging dysphagia: nurse screening for dysphagia in an acute hospital	Prospectiv e almost Experimen tal.	Develop a screening tool for dysphagia for all patients who are at risk of broncho aspiration / dysphagia at admission to the wards.	The initial results suggest that the dysphagia screening instrument is a fast and robust tool for screening individuals with dysphagia. Training is critical to successful tracking.
2009 Clayton, Nicola A. et al.	Journal of Burn Care & Researc h	Rehabilitati on of speech and swallowing after burns reconstructi ve surgery of the lips and nose.	Case report	Describe the Physical Rehabilitation of a patient with full thickness burns on the nose, lips, mouth and chin after electric burns.	At 6 months after injury, the patient can safely tolerate a light diet, demonstrate clarity of speech at the pre- injury level and regain functional range of oral movement. Rehabilitation of speech and swallowing is an essential factor to be considered in the planning of post-burn reconstructive procedures.
2010 Tang, Kuo T.; Hsieh, Ming H.	General Hospita 1 Psychia try	A case of schizophreni a with dysphagia successfully treated by a multidimens ional approach	Case Study	Report a schizophrenia patient case with dysphagia who was treated with a multidimensional approach.	A schizophrenia patient with dysphagia was successfully treated using a multidimensional approach, which included medication adjustment, swallow training, and diet modification.

Table 2.	Searching	Results
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				<b>-</b>	
2012	Karger	Nutrition	Review of	Proposal for	The treatment of dysphagia
Juan B.		assessment	Literature	systematic	may be successful, but
Ochoa		and		implementation in	requires the use of
		intervention		the identification	multidisciplinary teams. A
		in the		and treatment of	focus on malnutrition
		patient with		dysphagia.	management, including
		dysphagia:			prevention and treatment, is
		challenges			essential. Perhaps the
		for quality			greatest challenge is the lack
		improvemen			of awareness of the presence
		t			of dysphagia and
					malnutrition, so that only a
					minority of patients are
					identified and treated
					successfully.
2012	Dyspha	Promoting	Qualitativ	Develop a tool that	It is noted that the guidelines
Kaizer,	gia	shared	e	facilitates	were integrated into standard
Franceen		decision-	and	discussion and	practice as the team refers
et al.		making in	Quantitati	collaboration	less to the tool, but
		rehabilitatio	ve	between clinicians	incorporates the principles
		n:		and patients to	and steps of drafting a plan
		developmen		clarify the real risk	for treating dysphagia
		t of a		and promote shared	involving diet modifications.
		framework		decision-making in	Using the algorithm has
		for		dysphagia care.	better team communication
		situations			with the patient and the
		when			family and has provided a
		patients with			way for team members to
		dysphagia			feel supported and guided
		refuse diet			when dealing with
		modification			noncompliance issues in
		recommend			dysphagia.
		ed by the			
		treating			
		team			

2012KargerIdentifyingExperimenDevelop aSystematic screening with aKaspar,vulnerabletal andcomprehensive carevalidated method (eg the 10Kala;patients:Quantitatiprotocol that allowsitem Eating AssessmentEkberg,role of thevemultidisciplinaryTool, EAT-10) as part of aOlle.eat- 10 andteams to managecomprehensive care protocolthethethe risk ofenables multidisciplinarymultidisciplinary teamelderly patients.condition more effectively,for earlyintervantionintervantionsocial burden, and improve
Kala; Ekberg, Olle.patients: role of the eat- 10 and the multidiscipliQuantitati protocol that allows multidisciplinary teams to manage the risk of elderly patients.item Eating Assessment Tool, EAT-10) as part of a comprehensive care protocol enables multidisciplinary teams to manage the condition more effectively, reduce the economic and
Ekberg, Olle.role of the eat- 10 and the multidisciplivemultidisciplinary teams to manage the risk of dysphagia in elderly patients.Tool, EAT-10) as part of a comprehensive care protocol enables multidisciplinary teams to manage the condition more effectively, reduce the economic and
Olle.eat- 10 and the multidiscipli for earlyteams to manage the risk of elderly patients.comprehensive care protocol enables multidisciplinary teams to manage the elderly patients.
the     the risk of     enables multidisciplinary       multidiscipli     dysphagia in     teams to manage the       nary team     elderly patients.     condition more effectively,       for early     reduce the economic and
multidiscipli nary team for earlydysphagia in elderly patients.teams to manage the condition more effectively, reduce the economic and
nary team for earlyelderly patients.condition more effectively, reduce the economic and
for early reduce the economic and
intervention a solution and intervention
intervention social burden, and improve
and quality of life. In fact, care
comprehensi with a systematic dysphagia
ve screening program yields
dysphagia significantly better
care outcomes, including reduced
cases of pneumonia (55%)
and reduced length of
hospital stay.
2013 Archivo Comprehens Qualitativ Optimize and This point can be overcome
Güell,   s de   ive care of   e   facilitate   by taking preventive
Maria   Bronco   amyotrophic   communication   measures to maintain
Rosa et neumol lateral among team privacy during the
al. ogia sclerosis members, and thus conversation, which should
patients: a improve the quality be limited to the patient and
care model of care. his family with the
specialists who are most
directly related to the
decision being made, the
neurologist with the
pulmonologist in respirator
problems or the neurologist
with the nutritionist in diet
aspects.

2012	Amabia	Atomaida	Qualitatia	Ontimina and lise1	In our conten we have a la
2013 Güell,	Archivo	Atención	Qualitativ	Optimize medical care, facilitate	In our center, we have a long
Maria	s Bronco	integral a	e	communication	experience in the care of
Rosa et		pacientes			patients with ALS through
	neumol	con		among team	an interdisciplinary team
al.	ogia.	esclerosis		members, and thus	whose objective is to
		lateral		improve the quality	guarantee the correct
		amiotrófica:		of care.	assistance of the patient
		un modelo			from the hospital to the
		assistencial			home. In this article we
					show the components of the
					team, their functions and our
					way of working.
2013	Cefac	Case report:	Case	Report the	It was verified that through
Mancopes		the	Study	experience of	the multi-professional
, Renata		importance		multiprofessional	follow-up, it was possible to
et al.		of		performance in a	evolve from enteral nutrition
		multiprofess		case of supra	exclusively for oral diet,
		ional care in		cricoid	which favored the evolution
		supra		laryngectomy with	of the nutritional status, with
		cricoid		dysphagia	the recovery of the corporal
		laryngectom			weight, besides providing
		У			improvement in the quality
					of life of this subject
2016	Journal	Research	Qualitativ	Investigate current	Current practice in the UK
Ginnelly,	of	report:	e and	UK practice for	for screening tracheostomy
Aeron;	Langua	Screening	quantitativ	screening	patients to swallow problems
George's,	ge &	adult	e	dysphagia in adult	are varied and often sub-
Nan	Commu	patients with		patients with	optimal. Despite the
Greenwo	nication	a		tracheostomy tubes	evidence to improve results,
od	Disorde	tracheostom		and explore and	the work of MDT is still
	rs	y tube for		describe the	perceived as problematic. A
		dysphagia: a		perceptions of	swallowing triage tool for
		mixed-		health professionals	use with this population, to
		methods		about current	improve MDT while also
		study of		practice or current	working to ensure that the
		practice in		systems used.	practice fits the current
		the UK			evidence, can improve
		_			patient safety and care.
					F Survey and outer

2016	PLoS	The	Experimen	Clarify the	Our study demonstrates that
Shiro	ONE	multidiscipli	tal and	influence of a	the participatory
Aoki, et		nary	Quantitati	multidisciplinary	multidisciplinary approach
al.		swallowing	ve	team approach on	of the swallowing team
		team		dysphagia by	effectively decreases the
		approach		comparing rates of	onset of pneumonia in
		decreases		pneumonia in acute	patients with acute stroke.
		pneumonia		stroke patients	Future prospective
		onset in		before and after an	multicenter studies using
		acute stroke		organization team.	more objective indicators are
		patients			needed to elucidate the
					effect of the participatory
					multidisciplinary approach
					of the swallowing team.
2016	Journal	Implementin	Experimen	Investigate the	The article highlights two
Seedat,	of	g oral care	tal and	outcome of an oral	main findings: that regular
Jaishika;	Commu	to reduce	Quantitati	care protocol	and routine oral care is
Penn,	nication	aspiration	ve		manageable within an acute
Claire	Disorde	pneumonia			hospital context of the
	rs	amongst			government and a rigorous
		patients with			oral treatment routine may
		dysphagia in			reduce aspiration pneumonia
		a South			in patients with
		African			oropharyngeal dysphagia.
		setting			One implication of these
					findings is the confirmation
					that teamwork in acute care
					settings in developing
					settings should be prioritized
					to improve the treatment of
					dysphagia and patient
					prognosis
		1	1		

2017	The	The impact	Quantitati	Assess the impact	The integration of speech
Starmer,	Laryng	of	ve	of the development	and swallowing
Heather	oscope	developing a		of an integrated	rehabilitation in head and
M. et al.	oscope	speech and		team on neck	neck cancer programs is
		swallow		cancer and	associated with increased
		rehab		dysphagia	medical focus on functional
		program:		rehabilitation	outcomes and greater patient
		improving		program in the	satisfaction with swallowing
		patient		focus of the	function. We advocate the
		satisfaction		physician / team on	standard integration of these
		and		functional	services in the
		multidiscipli		outcomes.	multidisciplinary team of
		nary care			care for head and neck
					cancer
2017	Annals	Impact of a	Quantitati	Introduce a new	The first Wi-Fi-based
Sakakura,	of	multidiscipli	ve	protocol using a	wireless FEES system has
Koichi et	otology,	nary round		flexible endoscopic	enabled our
al.	Rhinolo	visit for the		evaluation based on	multidisciplinary team to
	gy &	management		Wi-Fi swallowing	easily and efficiently assess
	Laryng	of dysphagia		system (FEES) and	patients hospitalized with
	ology	utilizing a		verify its	dysphagia, facilitating
		wi-fi-based		effectiveness in the	simple exams and intense
		wireless		evaluation and	interdisciplinary discussions
		flexible		rehabilitation of	for patient rehabilitation
		endoscopic		patients	
		evaluation		hospitalized with	
		of		dysphagia.	
		swallowing			

Source: Authors.

The present research contemplates the period between 2007 to 2017, and of the 10 years surveyed, in 5 of them, non-consecutively, no publications related to the theme were found. The years that were not found were: 2007, 2008, 2011, 2014 and 2015. In the years 2012, 2013 and 2016, three articles were found in each year; in 2009 and 2017 two publications were found; and in the year of 2010 only one publication. The maximum number of publications found per year was three. This fact shows the recent insertion of the multidisciplinary team in the care teams with patients with dysphagia as well as the outline of their performance. Phonoaudiology had a recent insertion in the hospital environment, only from the year of

2010 on, when the specialization in Dysphagia in Brazil was recognized. Speech therapy in the ICU is inserted in several areas of action, among them neonatal, pediatric, coronary, burned, trauma and oncologic ICUs. Thus, publications in this area are still more recent.

The distribution of articles by journal includes two publications in the Journal of Language & Communication Disorders (2.15%), Karger (2.15%) and Archives of Bronchopneumology (2.15%); and one in the following journals: Cefac (1,7%), Dysphagia (1.7%), PLos ONE (1.7%), General Hospital Psychiatry (1.7%), The Laryngoscope (1.7%), Journal of Burn Care & Research (1.7%), and in the Annals of Otology, Rhinology & Laryngology. It should be noted that the journals that have received the most publications are the most searched journals for being registered a long time ago, with an evaluation in the quadrennium of Qualis Capes. This fact reflects a better quality in the researches and, being one of them specific in disorders connected to communication and language, that demonstrates a greater interest by the professionals of the area.

As for the methodology of the articles found, three were experimental quantitative (22%), three (22%) were case studies, two (14%) qualitative and quantitative, two (14%) qualitative, two, one (7%) literature review and one (7%) being prospective almost experimental. It is observed that the quantitative experimental research still presents a high profile in the field of hospital speech therapy because it is an area of recent activity, causing the researchers to seek interest in carrying out more research aimed at inserting a technique, more specific and adequate exercises , thus generating the introduction of more effective therapeutic resources according to the pathology that the patient presents, generating a better performance and thus develop a care according to the need of each patient.

The descriptors found were: swallowing disorders, dysphagia, patient care team, hospital, deglutition, head and neck neoplasia's, rehabilitation. Note the importance of standardizing the descriptors so that the intended information is adequately disclosed.

The articles selected were read in full with the purpose of describing the performance of the multiprofessional hospital team in the care of the dysphagic patient, with the main objective being to know the productions of scientific knowledge related to the performance of the multidisciplinary team regarding care with the dysphagic person in the hospital environment.

The study of Cichero (2009), whose objective was to develop a screening tool for dysphagia of all patients presenting a risk of aspiration during admission to hospital wards, in order to evaluate the team regarding the reliability of the tool, adherence to nursing and thus to be able to develop a robust training for the team in which they concluded that the initial results suggest that the dysphagia screening tool is a fast and robust tool and that the training is fundamental for the tracking to be successful.

In a research that developed a tool that facilitated discussion and collaboration between the team and the patient, kaizer (2012), in order to clarify the real risk of dysphagia and promote shared decision-making regarding necessary care, observed that using the tool it is possible to have a better communication between the team and patient / family and thus make the team feel more secure and supported as their conduct. However introducing within a team a protocol of integral care the screening of dysphagia allows that multidisciplinary teams better manage the risk of dysphagia, so that they can perform management

more effectively, reducing the economic and social burden and obtaining an improvement in the quality of life (KASPAR, 2012).

Sakakura (2017) study reported that dysphagia requires a multidisciplinary approach and that it is possible to introduce a new protocol using a flexible endoscopic evaluation based on Wi-Fi swallowing system (FEES) and verify its efficacy in the evaluation and rehabilitation of patients with the conclusion that the Wi-Fi-based wireless FEES system allows the multidisciplinary team to easily and effectively evaluate patients hospitalized with dysphagia, facilitating simple exams and intense interdisciplinary discussions for patient rehabilitation.

Ginnelly (2016) says in his study that in current UK practice the screening of patients with dysphagia is varied, although the evidence indicates that it is possible to obtain better results because it notes that teamwork is still perceived as problematic by some professionals.

To optimize and facilitate communication among team members and thus improve the quality of care for patients with ALS, however, according to Güell & Güell (2013), the ideal way to deal with problems arising from the disease is through multidisciplinary teams and that the difficulties presented in relation to communication and swallowing can be overcome when the preventive measures are in agreement with the patient, family together with the multidisciplinary team, so that they can adjust the necessary care.

However, the integration of speech and swallowing rehabilitation in head and neck cancer programs is associated with a greater medical focus on functional outcomes and greater patient satisfaction with swallowing function, but Starford (2017) in this way, it is possible to be successful in the treatment with the multidimensional approach and thus be able to fit one into a multidimensional approach. better adjustment of medications and good swallowing training.

To clarify the influence of a multidisciplinary approach regarding care with patients with dysphagia, it was possible to verify that there was a decrease in the appearance of pneumonias in patients with Acute Stroke and that more prospective multicenter study using objective indicators for clarify the effect of the participatory multidisciplinary approach of the swallowing team (TANG, 2010).

One study demonstrated that multiprofessional follow-up caused mechanical oropharyngeal dysphagia to present good results, ranging from severe oropharyngeal dysphagia to severe dysphagia, favoring the change from enteral nutrition exclusively to oral diet. the professionals made the difference, aiming at the improvement of swallowing, and adequacy of the patient's diet (MANCOPES, 2013).

According to Clayton (2009), to describe the physical rehabilitation of a patient with total thickness burns on the nose, lips, mouth and chin after electric burns, in which the severity of the injury has placed the patient at high risk for microstomia, dysphagia, and speech disorder, a multidisciplinary approach was used to coordinate the planning of reconstructive procedures, facilitate recovery and optimize functional and aesthetic results. Speech-language intervention aimed at facilitating safe transition from non-oral to oral, improving articulation and intelligibility and minimizing the development of oral contracture at 6 months post-injury, the patient can safely tolerate a light diet, demonstrate clarity of pre-injury speech, and regain functional range of oral movement. In order for the treatment of dysphagia to be successful, it is necessary to work through a multidisciplinary team, maintaining a focus on the management of malnutrition, prevention and treatment, but the greatest challenge may be the lack of awareness of the presence of dysphagia and malnutrition, so that only a minority of patients are identified and treated successfully (JUAN, 2012).

### CONCLUSION

In view of the results obtained, it is concluded that multi and interdisciplinary work is very important for a more humanized and safe work. It is noteworthy that there is an absence of validated protocols that relate the multidisciplinary action and dysphagia, since it is necessary that a joint action takes place maintaining as focus the patient and the complications that the dysphagia can present.

After conducting the research, it was possible to verify that there is little material that relates the performance of the multidisciplinary team regarding the care to the dysphagic patient, and there is a need for more research in the area, since today dysphagia is increasingly present within the units of intensive therapy and especially in the elderly patient, because we need to have a different look for these patients so that together we can give a better quality of life..

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